

# Retirement Living

- Member Benefits  
and Policy Snapshot



# MEMBER BENEFITS FOR RETIREMENT LIVING

## Employee Relations

We support your business through navigating a sometimes-complex industrial relations environment. We provide advice and support regarding day-to-day employee issues: from what pay rates apply to more complex issues such as performance management and everything in between.

[employeerelations@acsa.asn.au](mailto:employeerelations@acsa.asn.au)

## Policy and Advocacy

We support member interests through consideration of national, state and territory issues, engaging with government and other stakeholders. In collaboration with relevant ACSA member advisory committees and members more broadly, we facilitate advocacy to emerging issues such as retirement village government reform agendas and calls for senior housing related submissions.

[membersupport@acsa.asn.au](mailto:membersupport@acsa.asn.au)

## Events

ACSA keeps members up to date on the latest knowledge and solutions and connects you with both industry experts and your peers. In addition to major events such as the annual National Summit covering topics across all parts of the sector, ACSA runs events specifically on housing and retirement living, such as online symposiums and webinars that look at national issues and localised forums that cover state-based issues.

[events@acsa.asn.au](mailto:events@acsa.asn.au)

## Member Support

We provide support by responding to member enquiries and by providing information in a variety of ways including through ACSA Weekly for both national and State and Territory issues. We may also consult government on a specific issue a member has or raise a significant issue or pattern of issues that have been identified.

[membersupport@acsa.asn.au](mailto:membersupport@acsa.asn.au)

## Learning and Professional Development

We offer you industry specific training, learning and professional development opportunities, packaged to suit the needs of your organisation. Our online training products respond to the industry constraints of time and budget, address regulatory workplace compliance and ongoing skill development - empowering your workforce to deliver a quality service.

[training@acsa.asn.au](mailto:training@acsa.asn.au)

## Communications

You receive timely and key information, resources and supports through a variety of social media and traditional platforms. This includes through the ACSA Weekly newsletter and the more immediate Member Updates sent directly to your inbox.

[acsacommunications@acsa.asn.au](mailto:acsacommunications@acsa.asn.au)

## Consultancy

Our team of experts offer professional solutions across management operations, compliance, governance and planning. We focus on building capacity and supporting operators to evolve and achieve excellence in providing quality services and a positive experience for seniors. We can assist organisations to navigate retirement village reform agendas and legislative requirements.

[consultancy@acsa.asn.au](mailto:consultancy@acsa.asn.au)

## Advisory Committees

Housing and Retirement Living Advisory Committees have been established in some States and Territories. Advisory Committee members represent the views of the wider ACSA membership, provide information, advice and recommendations to ACSA, and assist ACSA to implement the Strategic Plan. You can submit an Expression of Interest for Committee membership which are called for annually to fill any vacancies.

# POLICY FRAMEWORK

- 1** Promote and support members in the development and delivery of the many advantages that retirement living services provide as a safe and affordable housing model benefiting both seniors and the broader community.
- 2** Monitor national, state and territory policy and legislative frameworks affecting retirement living and engage in policy development to represent member interests. This includes negotiating with State and Territory Governments on proposed retirement village legislative changes.
- 3** Advocate for adequate housing for seniors such as through setting up a National Affordable Seniors Housing Strategy within the context of a broader National Housing Strategy engaging all levels of government, and for an increased supply of social and affordable housing suitable for older people.
- 4** Collaborate with related industry bodies to promote and to be a strong voice for common interests such as with other industry associations, superannuation funds and advocacy groups.
- 5** Explore and highlight innovative models for developing and delivering retirement living for seniors.
- 6** Prepare proactive retirement living discussion and policy position papers.