

2018 has been a year of significant change. The aged care sector is halfway through a decade of reform, there was the announcement of a Royal Commission into Aged Care Quality and Safety, and ACSA completed another successful year as a national organisation.

1

FINANCIAL RELIEF

Sophisticated and effective advocacy for funding to relieve the financial pressures being experienced by members. This resulted in Government allocating \$454.9 million to support older Australians with residential and home care arrangements, and a \$111.2 million increase to the residential care viability and homeless supplements to support people in residential aged care in regional, rural and remote areas of Australia

2

MORE HOME CARE PACKAGES

ACSA raised the need for more Home Care Support Packages with Government which resulted in \$287.3 million over three years for 10,000 level 3 and 4 packages

3

HUMANS OF AGED CARE

ACSA launched Humans of Aged Care (www.humansofagedcare.com.au), a storytelling platform to celebrate and demonstrate the human elements of care at the heart of aged care services

4

ROYAL COMMISSION

Following the announcement of the Royal Commission into Aged Care Quality and Safety, ACSA appointed a dedicated staff member to undertake the activities required, commenced regular Royal Commission updates and convened a member exclusive Royal Commission Advisory Panel offering pro bono advice and discounted rates for ongoing support

5

PRACTICAL AND TIMELY MEMBER SUPPORT

Received over 1,000 member enquiries via our dedicated Member Advice service (1300 877 855| memberadvice@acsa.asn.au), extended free and fee-for-service consultancy services for member facing compliance issues and convened an employee relations national advisory service

6

WHAT'S NEXT? NATIONAL SUMMIT

We identified, adapted and delivered at the most successful ACSA National Summit to date, with over 1,000 attendees in Sydney

7

NATIONAL AWARDS

Introduced the inaugural ACSA National Aged Care Awards recognising excellence within the industry at all levels from volunteers to trainees to CEOs

8

WORKFORCE AND INDUSTRY DEVELOPMENT UNIT

Created an internal W&ID unit to tackle our biggest challenge - attracting the "right fit" workforce of the future

9

QUALITY STANDARDS TRANSITION

In demand training on the transition to the new Quality Standards for members. More than 1,000 attendees across the country in city and regional areas with over twenty workshops nationally

10

NETWORKING

ACSA's inaugural CEO and Board Chair Dinner held in Adelaide which attracted approximately 70 influencers from the sector coming together in a collegiate environment to hear from ACSA and key aged care reform authors - this event is now national